

GLU.Ware Implementation Approach

1. Introduction

The implementation of GLU.Ware is simple and highly flexible activity. Whether the requirement is mature or still being defined, GLU.Ware will reduce the implementation of the requirement substantially. Given the configurability of the GLU.Console and the ease with which GLU.Engines can be created, System Analysts can configure, build and test, configure, build and test within a matter of hours and as many times as required until the System Analyst is sure that the design meets the requirement.

Even once the configured GLU.Engine is in System Integration or User Acceptance Testing, changes are simple and cost-effective.

2. Implementation Plan and Timing

Typically, GLU.Ware projects take between 5 and 15 days depending on client readiness and responsiveness, the complexity and/or maturity of the requirement, and the accuracy and completeness of the API specifications.

The GLU.Ware project has the following stages with clearly defined Gates that promote accurate and timely delivery.

GATE 1	Project Initiated	
		BRD received (if available)
		FRS received (mandatory)
		GLU specific Use Case Inventory defined
		End-Point API Specs received (API)
		Contract / Commercials in place
		Project Charter Issued and signed off/agreed
Stage 1	Integration Definition	
	Network Connectivity	
		Agree point to point approach for project.
		VPN Setup - AWS to Client Site (either on premise or in the cloud)
	Client VM Provisioning	
		Confirm SDLC with Client
		Send VM Specs to Client
		Client provisions VM for Test and Production
	Integration Definition	
		Draft Integration Solution Definition Document
		Stakeholder Peer Review and inputs
		Baseline and Publish

		Document Data Mapping
		Stakeholder Peer Review and inputs on Data Map
	SIT Test Pack Documentation	
		Produce SIT Test Pack Documentation
GATE 2	Ready for Configuration and Testing	
		GLU Integration Solution Definition - Client Sign-off
		Test End-Points accessible
		Connectivity in place
		SIT Test Pack - Client Sign-off
Stage 2	GLU Configuration and Internal Testing	
	GLU.Console Configuration	
		Configure Integration Design on the Console
	Internal System Test Configuration (Iterative)	
		Create GLU.Stub and associated Test Scripts
		GLU Factory Testing
		Integration Testing Stage 1 - Initiating System (s) + GLU.Stub
		Integration Testing Stage 2 - End-to-End Testing with Initiating and Receiving System(s)
GATE 3	Ready for External SIT and UAT	
		GLU Test Pack and Success Results
		SIT Pack updated
		SIT Environment Ready
Stage 3	Deployment and SIT	
		GLU.Engine deployment guide shared with Client DevOps
		GLU.Engine deployment
	SIT	
		System Integration Testing
		SIT Sign-off
GATE 4	Ready for Handover to GLU Client Support for UAT, Launch and Production Support	
		Handover Checklist Completed and Signed Off
		GLU Support Desk Updated
		Project Close-out
Stage 4	Close Project	
		Train Client on Support Desk/Processes

3. GLU.Ware Project Resources

- If the Client configures the Integration, the GLU Support Desk will be available to answer queries, review integration designs and assist. This pricing for this is included in the GLU.Ware Price list sent separately.
- If the GLU team configures the integration, typically a Project Manager and a System Analyst will be required for the project. This pricing for a standard GLU.Ware project is included in the GLU.Ware Price list sent separately.
- If GLU is required for broader business requirement definition and solution design type work or more strategic advisory work, then the Professional Services rates already supplied apply.